Public Works

Traffic Light Key

Green = actual value meeting or exceeding the target
Yellow = actual value within 10% of meeting target
Red = actual value worse tmore than 10% away from meeting target

Trend Key

Green = cumulative Year-to-Date better than Last Year-to-Date
Yellow = cumulative Year-to-Date the same as Last Year-to-Date
Red = cumulative Year-to-Date worse than Last Year-to-Date

Metrics measured monthly unless otherwise noted

Metric	Metric Goal	Avg.	Target	Actual	Result	LYTD	YTD	Trend
1. Provide engineering services, both in-house and outside contractor, including evaluation, design, construction inspection, and contract management.								
% of projects under budget	Keep 100% of project under budget	100	100	100	🟢		100	
% of projects on schedule	Keep a minumum of 90% of projects on schedule	90	90	95	🟢		82	
2. Provide clean, safe drinking water to all Newton residents, businesses and institutions.								
Total water meters installed	Monthly progress targets		25063	0	🔴			
3. Maintain public streets and sidewalks in a safe and passable condition.								
Streetlamp repair backlog	Reduce backlog to less than 100 streetlamps	127	127	105	🟢	107	105	🟢
% of streetlamps repaired within 14 days of receipt	Repair at least 90% of streetlamps within 14 days	90	90	100	🟢		94	
Backlog of sidewalk repair requests	Reduce sidewalk backlog in FY12	558	558	354	🟢	558	354	🟢
% of sidewalks made safe within 5 days	Make at least 95% of sidewalks safe within 5 days	95	95	93	🟡		94	
% of potholes repaired within 2 business days	Repair at least 95% of potholes within 2 days	95	95	87	🟡		88	
4. Remove and dispose of solid waste, including trash, recyclables, and hazardous materials.								
Trash tonnage (total)	Keep trash tonnage for FY12 under 20,400	1826	1826	1609	🟢	16617	16962	🔴
Recycling tonnage (curbside only)	Keep requests completed/closed at or above the monthly average	907	907	807	🔴	9191	9132	🔴
Curbside recycling % of total tonnage	Maintain a recycling rate of 35% or more	33%	33%	33%	🟢	36%	35%	🟢
% of trash pickups made on time without issue	Maintain an accuracy rate of 99.5% for on-time collectio	99.50	99.50	99.90	🟢	99.88	99.89	🟢
% of recycling pickups made on time without issue	Maintain an accuracy rate of 99.5% for on-time collections	99.50	99.50	99.94	🟢	99.90	99.93	🟢

Notes

Trash and Recycling tonnage data comes from the month prior to the reporting period.